

Reshaping Care for Older People

Voluntary Action Scotland Conference

31 October 2011

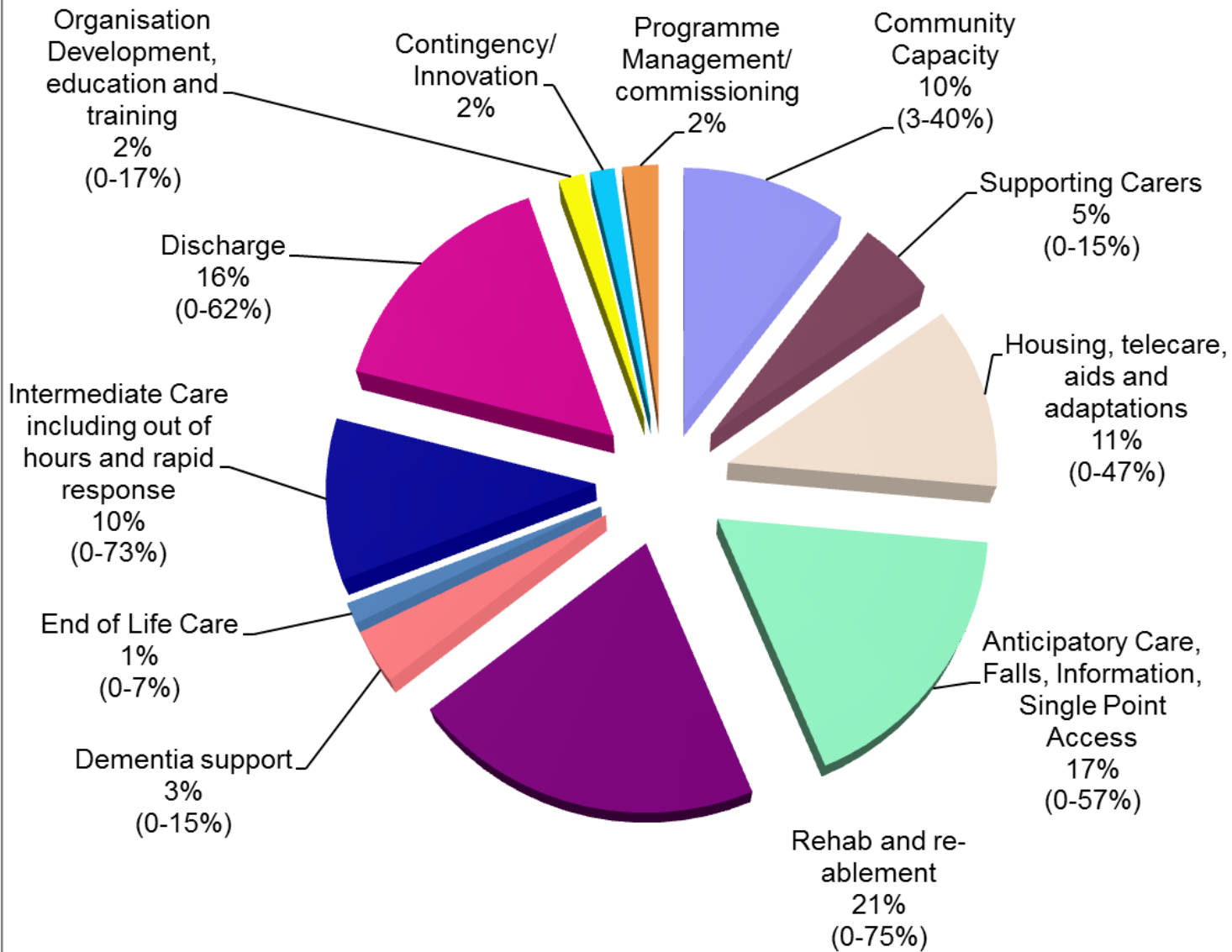
Andrew Jackson

Joint Improvement Team

Where are we now? (1)

- > Third Sector involved in all Change Plans (usually the TSI)
- > Core Improvement Measures
- > Mid Year Report
- > Disbursement & Carry Forward

National Change Fund Distribution by Category



Where are we now? (2)

1. Christie Commission
 2. Scottish Government's response *Renewing Scotland's Public Services*
 3. 2011 Spending Review and Draft Budget
 - £80 / £70 / £70 million p.a. 2011/12 – 2013/14
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- > The name of the game is prevention & community capacity building (isn't it?)
 - > Third Sector disquiet...

We know challenges remain...

- > Governance
- > Engagement & Parity
- > Capacity
- > Evidence & Outcomes (of which more later)

What next?

- > Continue to work to address challenges
- > 2011/12 Guidance inc. Carers 20%
- > Joint Commissioning
- > Health & Social Care Integration

Health & Social Care Integration (1)

- > What would a better service look like?
 - Consistency of approach across Scotland
 - Applies in every council and health board area
 - Statutory underpinning to give public confidence
 - Integrated budget
 - Clear accountability for delivering agreed national outcomes
 - Professionally led by clinicians and social workers
 - Should simplify rather than complicate
 - Minimal disruption to staff and services

Health & Social Care Integration (2)

- > **Touchstones for achieving that change?**
 - Nationally agreed outcomes (currently being developed across SG, NHS, COSLA, ADSW, Improvement Service.)
 - Joint accountability to Ministers and the public
 - Integrated budgets
 - Strong clinical and professional leadership and engagement of third sector, in commissioning and planning services.

Outcomes (1)

All local 'interventions' should help to realise
Change Plan outcomes

- > Outcomes for people
 - As a result of building 'social capital' regardless of ostensible purpose
 - As a result of delivering health and well-being
- > Outcomes for services (pattern of use, shifting the balance of care)

Outcomes (2)

- > Local Measures (182) → National 'Core Improvement Measures' (~17)
- > The challenge of attribution (team effort / star players)
- > Requirement for evidence based shift in the balance of care
- > Good news! There is evidence for the efficacy of community capacity building & coproduction approaches for both 'people' & 'service' outcomes

Just some of the evidence of these benefits

- > OECD on Social Capital (Worldwide)
- > Pathways for Older People Project (POPPs) (England)
- > Link Age Plus Programme (England)
- > Helping People Help Themselves Report (Health Foundation, UK)
- > Expert Patient Programme (England)
- > Family Nurse Partnerships (USA & Scotland)
- > Food Train (Dumfries & Galloway, Scotland)
- > WRVS Impact Report (UK)
- > Locality Link Officers (North Lanarkshire, Scotland)
- > Supporting Carers: The Case For Change (UK)

Other issues?

- > You tell me...
- > This afternoon's session

Contact Details

- Andrew Jackson
 - andrew.jackson@scotland.gsi.gov.uk
 - 0131 244 5424
- Gerry Power
 - gerry.power@scotland.gsi.gov.uk
 - 0131 244 2374
- www.jitscotland.org.uk/action-areas/reshaping-care-for-older-people/community-capacity-building
- www.jitscotland.org.uk/action-areas/reshaping-care-for-older-people/community-capacity-building/community-capacity-building-resources/